

File a police report

Call 911 from within the City of Tukwila, and tell the operator you need to file an ID theft report.

You must:

- be a Tukwila resident.
- be able to say how you know your identity was stolen (like an unauthorized charge on a credit card). Just having your wallet stolen is not "ID theft;" the information must be used in some way.
- have dates, times, and locations that your information was used, and how you found out about the use.
- provide information about how/when the information was taken, if you know.

Put a "Fraud Alert" on your credit report

You will need to contact all three of the credit reporting agencies. They charge for this service unless you provide them a copy of the police report.

Equifax – 1-800-685-1111
www.equifax.com

Experian – 1-888-397-3742
www.experian.com

Trans Union – 1-800-916-8800
www.transunion.com



Close any accounts that have been compromised

This needs to be done in writing, and some banks ask you to do this in person. A copy of the police report might be required to prevent fees by some companies.

File a complaint with the Federal Trade Commission

You can help the FTC track these cases nationally by reporting your ID theft at <https://www.ftccomplaintassistant.gov/> or call toll-free: 1-877-ID-THEFT (438-4338).

Contact Postal Inspectors (if applicable)

Call 1-877-876-2455 or online:
<https://postalinspectors.uspis.gov/>.

Contact major check verification companies if you have had checks or checking account information taken

CheckRite – 800-766-2748

ChexSystems – 800-428-9623
(closed checking accounts)

CrossCheck – 800-552-1900

Equifax – 800-437-5120

National Processing Co. (NPC) –
800-526-5380

SCAN – 800-262-7771

TeleCheck – 800-710-9898

Report misuse/theft of your Social Security number to the Social Security Administration

Call 1-800-269-0271, or online at <http://www.ssa.gov/oig/hotline>.

Opt out of pre-screened or approved credit offers

Go to <https://www.optoutprescreen.com> or 1-888-5-OPTOUT (this is a good idea even if your identity has not been stolen).

Tips for dealing with the mess

- You only need to make one police report (filed with city or county where you live).
- After you've filed the police report, most of the account activity and charges are absorbed by the bank or credit card company, but your documentation is critical!
- Make multiple copies of the police report; most banks and credit card companies will need one copy or more.
- Be patient; straightening out the mess will most likely take a lot of time and persistence.
- Encourage your bank and/or credit card companies to file fraud reports for any losses they suffer because your account was misused (although some banks investigate internally rather than filing a police report).

**CRITICAL
Quick List:
"Things to
do First"**

- ✓ Call 911 so an officer can be dispatched to take a report.
- ✓ Contact credit reporting agencies and put a "Fraud Alert" on your information.
- ✓ Close accounts that have been compromised.
- ✓ File a complaint with the Federal Trade Commission.
- ✓ If mail theft was involved, contact the US Postal Inspection Service.
- ✓ If checks or checking account information was compromised, contact check verification services.
- ✓ If your SSN was taken, contact the Social Security Administration.
- ✓ Opt out of pre-screened or approved credit offers.

**Look inside to get details
about these actions**

For more information about protecting yourself and your family, please contact the Tukwila Police Department's Crime Prevention Resource Team:

Community-Policing Coordinator
Chris Partman – 206-431-2197

Email: CrimePrevention@tukwilawa.gov



Tukwila Police Department
6200 Southcenter Boulevard
Tukwila, WA 98188

"Law Enforcement Excellence"

***My identity has been stolen...
what should I do?***



**Valuable information for
victims of Identify Theft**

*Presented by the City of Tukwila
Police Department*
